

# Microsoft Windows 10 End of Support: October 14, 2025

## COLLABRANCE SERVICE PROVIDER OVERVIEW

Microsoft will end support for Windows 10 – its most popular operating system – in October 2025. The current version of Windows 10, 22H2, is the final feature update.

**After October 14, 2025, there will be no security updates, bug fixes, or technical support for the Windows 10 OS.** Unsupported software presents a significant security risk to a business’s IT environment, creating vulnerabilities that can lead to data breaches for customers – and liabilities for MSPs.

Service providers are urged to begin working with customers on a transition plan now. Here are some of the options available for customers using Microsoft Windows 10.

### Option 1: Upgrade to Windows 11

Microsoft has [stringent hardware requirements](#) for devices running Windows 11 which means a straightforward software upgrade may not be an option. **An estimated 50% of all devices will be unable to make a successful upgrade.**

Collabrance has tools and automation to detect hardware readiness across NOC Services subscribers’ environments. Service providers can access that information in N-central:

The screenshot shows the N-ABLE N-CENTRAL dashboard with a 'WINDOWS 10 EOL' filter applied. The table lists various devices with columns for Customer, Site, Remote Control, Tools, Device Name, Agent Status, Windows 11 Check, and Windows 11 Feature Upgrade Target. A tooltip is open over the 'TPM compatible' row, showing a 'Failed' status.

Description	Value	Thresholds
CPU Compatible	False	Normal If String does contain True Failed If String does not contain True
TPM compatible	True	Normal If String does contain True Failed If String does not contain True
64 Bit OS	True	Normal If String does contain True Failed If String does not contain True

For devices that meet the hardware requirements, Collabrance will approve the automatic upgrade to Windows 11 – *but we cannot guarantee a successful upgrade*. Any troubleshooting for failed upgrades will be billed according to our [standard hourly rates](#). For users able to successfully upgrade from Windows 10 to Windows 11 on their existing device, the upgrade is free.

**To ensure compatibility with Windows 11, laptops and PCs must meet the following minimum requirements:**

- 64-bit CPU with 2+ cores and a speed of 1 GHz or faster
- 4 GB RAM
- At least 64 GB available disk space
- Trusted Platform Module (TPM) version 2.0
- Minimum 720p display measuring 9" diagonally or larger

### Option 2: Plan a hardware refresh

If your customers' laptops and PCs do not meet the system requirements outlined above, a successful Windows 11 installation is unlikely and other options must be considered. Service providers are encouraged to begin planning now for the necessary hardware upgrades to ensure your customers' environments remain secure.

[GreatAmerica](#) offers hardware financing solutions for service providers – and for a limited time, 0% financing on laptops and desktops is available for qualifying deals. This is a great opportunity to incentivize end customers to proactively upgrade their machines ahead of the October 2025 Windows 10 end of support deadline.

Click here to learn more: [0% Laptop and Desktop Financing for a Limited Time from GreatAmerica](#)

### Option 3: Enroll in Extended Security Updates (ESUs)

In circumstances where Windows 10 devices will not be able to be replaced before the October 2025 end of support date, Extended Security Updates (ESUs) will be available through Microsoft for an annual subscription fee, renewable for three years. Devices enrolled in ESUs will receive monthly security updates to keep the device secure, but updates are limited to critical security updates only; ESUs do not include new features or non-security updates, and technical support beyond the ESU itself is not available for affected devices.

ESU subscription per-license pricing starts at \$61 for the first year and doubles each year after, totaling \$427 per license for three years of protection. More details are available in this Microsoft blog article: [Plan for Windows 10 EOS with Windows 11, Windows 365, and ESU](#)

ESU purchase options through Collabrance have yet to be determined. Contact the Collabrance sales or pre-sales engineering team for the latest information.

### Begin planning now!

The October 2025 deadline is only drawing closer. Service providers willing to proactively work with customers to evaluate existing inventory and develop a plan and budget for upgrading will be seen as a trusted technology advisor – and Collabrance is here to help. Reach out to our team for assistance.